



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Case No. 13253US01

PATENT

Edmonds
10-28-03
#15/Amot
C

In the Application of:

MICHAEL H. D'AMICO et al.

Serial No.: 09/982,244

Filed: October 17, 2001

For: GAMING SYSTEM CUSTOMER
SERVICE TECHNIQUES

Examiner: Julie K. Brockett

Group Art Unit: 3713

Confirmation No.: 7628

CERTIFICATE OF MAILING

I hereby certify that this
correspondence and all correspondence
referenced herein are being deposited with
the United States Postal Service as first
class mail in an envelope addressed to the
Commissioner for Patents, P. O. Box 1450,
Alexandria, VA 22313-1450 on October 16,
2003.

By: *Ronald E. Larson*
Ronald E. Larson
Reg. No. 24,478

AMENDMENT B

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated July 17, 2003, kindly amend the above-
identified application as follows:

RECEIVED
OCT 23 2003
TECHNOLOGY CENTER R3700

AMENDMENTS TO THE SPECIFICATION:

None